Case Study – PeopleSoft support to a large industrial house based in Mumbai

VOW provided PeopleSoft Admin/ DBA support for the HR applications of a large industrial house based on Mumbai.

Responsibilities:

- > Cloning Database from production to TEST.
- > Monitoring Database, Checking for Table space Availability.
- > Data and Project Migrations using Data Mover and Application Designer.
- > Application server cache maintenance.
- Troubleshooting of Process Scheduler Servers
- Implementing and maintaining database security (creation and maintenance of users and roles, assigning privileges).
- > Offline Cloning for the various non-production Servers.
- > Project and Data Migration from DEV to TEST and TEST to PROD environments.
- > Creating Application Server Domains and Process Scheduler Domain
- Downloading Updates and Fixes and application to the environments and maintenance of PeopleSoft customisations.
- > Compiling and Re-Linking COBOL Programs, working with Audit Reports.
- > Debugging SQR and Application Engine.
- > Maintaining Dev/Prod/Test Database servers.
- Solving developer issues.

Platforms: People Tools 8.4x, People Soft HCM 8.9, SQL Servers, Windows 2003.